

Patient Experiences Start in the Lobby

The Rhode Island Hospital Lobby Improvement Project

At Rhode Island Hospital, providing excellence in care is an essential component of our mission. But we also know that the patient experience often starts in the lobby.

In the past, hospital lobbies were considered little more than a drop-off spot or place to check-in, wait to receive care, or pass through to visit a loved one. But the science behind evidence-based hospital design has evolved significantly in recent years.

Now, we have a greater understanding of the positive impact thoughtful lobby design can have on important health care elements, including patient comfort and satisfaction, stress and anxiety, privacy, wayfinding and navigation, and technology enablement.

That's why we are committed to bringing a modern and welcoming lobby design to Rhode Island Hospital in 2024!



A growing number of studies are finding...

that lobby aesthetics support community engagement and improve health and well-being. Nature-inspired art, warm wood tones, and calming lights enhance the healing environment, and amenities such as cafés and retail shops make the space more inviting and welcoming.



Did you know...

Rhode Island Hospital is the primary teaching hospital for The Warren Alpert Medical School at Brown University. As part of a world-class academic medical center, its facilities should be reflective of the position and importance the hospital and health system hold in our state and surrounding communities. Renovating the lobby not only conveys that message, but also supports the hospital's recruitment efforts of the best and brightest—because first impressions are lasting impressions.



Rhode Island Hospital
Lifespan. Delivering health with care.®

With your help, the lobby of tomorrow can get started today!

To support this important project or find out more, please call 401-444-6500